

Operations Management

The **Operations & Country COOs** hub has worldwide responsibility for managing operations dedicated to the Crédit Agricole CIB's corporate and investment banking activities. It is also hierarchically in charge of the country Chief Operating Officers (COOs) in the international network.

operational quality
coordination
client service **continuous improvement**
worldwide management
transformation

 **21** countries
1 650 staff
45 % including in our international network


Business lines



All operational functions (processing and monitoring) pertaining to bank operations and financing.

All Middle Office and Back Office operational functions (processing and monitoring) pertaining to capital markets operations.

Management of all Bank-wide major reference frameworks and related processes.



Responsible for lean management and innovation, and contributes to transformation projects.

Ensures the integrity and efficiency of the international network's operations, and acts as coordinator between the local and HQ-based support teams.

Covers the structure monitoring the Bank's financial direction, the permanent control system, and the department steering the strategic and regulatory projects.

Some of the positions we offer

BACK OFFICE / MIDDLE OFFICE OFFICER - MARKETS M/F

You ensure the correct registration of operations (rates, shares, exchange, treasury) throughout their lifecycle to guarantee their exactness and completeness.

BACK OFFICE / MIDDLE OFFICE OFFICER - CORPORATE BANKING M/F

You are responsible for the processing of client accounts and payments, loan financing, bank guarantees and documentary business, all the while advising the client.

REFERENCE FRAMEWORKS OFFICER M/F

You manage market data, administer information system access and ensure the logistical management of employee movements. You also ensure that Know Your Customer (KYC) files are drawn up and monitored, and that compliance issues are handled.

PROJECT MANAGER / LEAN BROWSER M/F

You work on and steer projects related to information systems, organisations, regulatory changes, and the Bank's transformation.

CANDIDATE PROFILES

- Graduate Business School / University
- Knowledge of finance products
- Good command of Office software
- Ability to analyse and summarise, precision
- Ability to work as part of a team, be independent and work quickly
- Ethics & compliance
- Fluent English

The + points



Working closely with the various business lines and their clients



Overall vision of the Bank's activities



Varied and educational projects



Teamwork with high added value



Significant international aspect

